

**Rating in the context of the banking services offices of PJSB "Trustbank" on the basis of received applications to the virtual receptions of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Central Bank of the Republic of Uzbekistan and also directly to the bank**

*as of 31.12.2025*

№	Name of banking services offices	Total appeals		Appeals received from higher authorities		Applications received directly	Overdue claims		Repeated appeals		Bank rating
		Total	score	Total	score		Total	score (*1)	Total	score (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100-(7/5*100)		1	1*8	0.5	0,5*10	(4+6)/2-9-11
1	Head office	246	100	85	65.4	161	0	0	9	4.5	78.2
2	Bektemir banking services office	28	100	12	57.1	16	0	0	2	1	77.6
3	Tashkent banking services office	32	100	15	53.1	17	0	0	2	1	75.6
4	Fergana banking services office	26	100	12	53.8	14	0	0	3	1.5	75.4
5	Namangan banking services office	40	100	22	45.0	18	0	0	1	0.5	72.0
6	Darkhan banking services office	55	100	31	43.6	24	0	0	1	0.5	71.3
7	Digital banking services office	14	100	8	42.9	6	0	0	1	0.5	70.9
8	Karshi banking services office	30	100	20	33.3	10	0	0	0	0	66.7
9	Termez banking services office	52	100	36	30.8	16	0	0	0	0	65.4
10	Bukhara banking services office	22	100	15	31.8	7	0	0	2	1	64.9
11	Samarkand banking services office	48	100	33	31.3	15	0	0	4	2	63.6
12	Operational banking services office	71	100	48	32.4	23	0	0	8	4	62.2
13	Dijzakh banking services office	52	100	38	26.9	14	0	0	4	2	61.5
14	Andijan banking services office	29	100	21	27.6	8	0	0	7	3.5	60.3
15	Yakkasaray banking services office	44	100	36	18.2	8	0	0	5	2.5	56.6
	<b>Итого</b>	<b>789</b>		<b>432</b>		<b>357</b>			<b>49</b>		<b>-</b>

as of 31.12.2025

[illegible]



