

Rating in the context of the banking services offices of PJSB "Trustbank" on the basis of received applications to the virtual receptions of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Central Bank of the Republic of Uzbekistan and also directly to the bank

as of 01.09.2025

№	Name of banking services offices	Total appeals		Appeals received from higher authorities		Applications received directly	Overdue claims		Repeated appeals		Bank rating
		Total	score	Total	score		Total	score (*1)	Total	score (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100-(7/5*100)		1	1*8	0.5	0,5*10	(4+6)/2-9-11
1	Tashkent banking services office	19	100	6	68.4	13	0	0	1	0.5	83.7
2	Head office	171	100	45	73.7	126	0	0	7	3.5	83.3
3	Fergana banking services office	20	100	8	60.0	12	0	0	1	0.5	79.5
4	Bektemir banking services office	19	100	8	57.9	11	0	0	1	0.5	78.4
5	Namangan banking services office	34	100	16	52.9	18	0	0	1	0.5	76.0
6	Darkhan banking services office	45	100	22	51.1	23	0	0	0	0	75.6
7	Digital banking services office	10	100	5	50.0	5	0	0	0	0	75.0
8	Karshi banking services office	16	100	9	43.8	7	0	0	0	0	71.9
9	Bukhara banking services office	8	100	5	37.5	3	0	0	1	0.5	68.3
10	Operational banking services office	45	100	29	35.6	16	0	0	3	1.5	66.3
11	Termez banking services office	38	100	27	28.9	11	0	0	0	0	64.5
12	Djizakh banking services office	41	100	28	31.7	13	0	0	3	1.5	64.4
13	Samarkand banking services office	27	100	19	29.6	8	0	0	2	1	63.8
14	Andijan banking services office	22	100	16	27.3	6	0	0	7	3.5	60.1
15	Yakkasaray banking services office	32	100	25	21.9	7	0	0	2	1	59.9
	Итого	547		268		279			29		-

as of 01.09.2025

[illegible]



