Rating in the context of the banking services offices of PJSB "Trustbank" on the basis of received applications to the virtual receptions of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Republic of Uzbekistan and also directly to the bank

as of 30.06.2025

Nº	Name of banking services officees	Total appeals		Appeals received from higher authorities		Applications received directly	Overdue claims		Repeated appeals		Bank rating
		Total	score	Total	score	directly	Total	score (*1)	Total	score (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100- (7/5*100)		1	1*8	0.5	0,5*10	(4+6)/2-9-11
1	Digital banking services office	8	100	-	100.0	4	0	0	0	0	100.0
2	Head office	132	100	30	77.3	102	0	0	7	3.5	85.1
3	Tashkent banking services office	18	100	6	66.7	12	0	0	1	0.5	82.8
4	Bektemir banking services office	14	100	5	64.3	9	0	0	0	0	82.1
5	Fergana banking services office	11	100	4	63.6	7	0	0	1	0.5	81.3
6	Darkhan banking services office	37	100	17	54.1	20	0	0	0	0	77.0
7	Namangan banking services office	22	100	12	45.5	10	0	0	1	0.5	72.2
8	Karshi banking services office	10	100	6	40.0	4	0	0	0	0	70.0
9	Operational banking services office	31	100	19	38.7	12	0	0	3	1.5	67.9
10	Bukhara banking services office	6	100	4	33.3	2	0	0	1	0.5	66.2
11	Djizakh banking services office	36	100	24	33.3	12	0	0	3	1.5	65.2
12	Termez banking services office	27	100	19	29.6	8	0	0	0	0	64.8
13	Samarkand banking services office	15	100	11	26.7	4	0	0	1	0.5	62.8
14	Andijan banking services office	20	100	14	30.0	6	0	0	6	3	62.0
15	Yakkasaray banking services office	28	100	22	21.4	6	0	0	2	1	59.7
	Итого	415		193		218			26		-

as of 30.06.2025

	Total appeals	Appeals received from	Applications	Overdue claims	Repeated appeals	

