

**Rating in the context of the banking services offices of PJSB "Trustbank" on the basis of received applications to the virtual receptions of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Central Bank of the Republic of Uzbekistan and also directly to the bank**

*as of 31.03.2025*

№	Name of banking services offices	Total appeals		Appeals received from higher authorities		Applications received directly	Overdue claims		Repeated appeals		Bank rating
		Total	score	Total	score		Total	score (*1)	Total	score (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100-(7/5*100)		1	1*8	0.5	0,5*10	(4+6)/2-9-11
1	Digital banking services office	3	100	-	100.0	3	0	0	0	0	100.0
2	Tashkent banking services office	10	100	2	80.0	8	0	0	0	0	90.0
3	Bektemir banking services office	8	100	2	75.0	6	0	0	0	0	87.5
4	Yakkasaray banking services office	4	100	1	75.0	3	0	0	0	0	87.5
5	Head office	94	100	20	78.7	74	0	0	6	3	86.4
6	Bukhara banking services office	3	100	1	66.7	2	0	0	1	0.5	82.8
7	Darkhan banking services office	22	100	8	63.6	14	0	0	0	0	81.8
8	Namangan banking services office	11	100	5	54.5	6	0	0	1	0.5	76.8
9	Operational banking services office	18	100	9	50.0	9	0	0	0	0	75.0
10	Fergana banking services office	7	100	4	42.9	3	0	0	0	0	71.4
11	Karshi banking services office	7	100	4	42.9	3	0	0	0	0	71.4
12	Samarkand banking services office	7	100	4	42.9	3	0	0	0	0	71.4
13	Dijzakh banking services office	15	100	9	40.0	6	0	0	0	0	70.0
14	Termez banking services office	15	100	9	40.0	6	0	0	0	0	70.0
15	Andijan banking services office	9	100	6	33.3	3	0	0	4	2	64.7
	<b>Итого</b>	<b>233</b>		<b>84</b>		<b>149</b>			<b>12</b>		<b>-</b>

as of 31.03.2025

[illegible]



