

**"Trastbank" XAB faoliyati yuzasidan O'zbekiston Respublikasi Prezidenti virtual qabulxonasiga, Vazirlar Mahkamasiga, vazirlik va idoralarga hamda Markaziy bankka hamda to'g'ridan - to'g'ri kelgan murojaatlar tahlili bo'yicha filiallar reytingi**

01.11.2020 yil holatiga

| №  | Bank nomi            | Jami murojaat<br>(Har oyda bitta filialga 1<br>dona murojaat limit)<br>10 oy = 10 ta<br>bal berish 100 dan<br>oshirilmaydi |            | Yuqori turuvchi idoralar<br>orqali kelgan murojaatlar |                   | To'g'ridan<br>to'g'ri kelgan<br>muroja-atlar | Ko'rib chiqish<br>muddati o'tgan<br>murojaatlar (jami<br>balidan ayriladi) |           | takroriy<br>murojaatlar (jami<br>balidan ayriladi) |                | Bank reytingi |
|----|----------------------|--|------------|---|-------------------|--|--|-----------|--|----------------|---------------|
|    |                      | soni   | ball       | soni  | ball              |  | soni   | ball (*1) | soni   | ball<br>(*0,5) |               |
| 1  | 2                    | 3  | 4          | 5   | 6                 | 7  | 8  | 9         | 10   | 11             | 12            |
|    |                      | 5+7  | 10ma/5*100 |   | 100-<br>(7/5*100) |  | 1  | 1*8       | 0,5  | 0,5*10         | (4+6)/2-9-11  |
| 1  | Andijon filiali      | 35   | 100        | 8   | 77,1              | 27   | 0  | 0         | 0  | 0              | 88,6          |
| 2  | Bosh bank            | 25   | 100        | 6   | 76,0              | 19   | 0  | 0         | 0  | 0              | 88,0          |
| 3  | Farg'ona filiali     | 20   | 100        | 5   | 75,0              | 15   | 0  | 0         | 0  | 0              | 87,5          |
| 4  | Qarshi filiali       | 51   | 91         | 11  | 78,4              | 40   | 0  | 0         | 0  | 0              | 84,7          |
| 5  | Toshkent filiali     | 30   | 100        | 10  | 66,7              | 20   | 0  | 0         | 0  | 0              | 83,3          |
| 6  | Yakkasaroy filiali   | 22   | 100        | 8   | 63,6              | 14   | 0  | 0         | 0  | 0              | 81,8          |
| 7  | Samarqand filiali    | 27   | 100        | 10  | 63,0              | 17   | 0  | 0         | 0  | 0              | 81,5          |
| 8  | Darxon filiali       | 25   | 100        | 10  | 60,0              | 15   | 0  | 0         | 0  | 0              | 80,0          |
| 9  | Jizzax filiali       | 54   | 56         | 18  | 66,7              | 36   | 0  | 0         | 0  | 0              | 61,1          |
| 10 | Amaliyot boshqarmasi | 104  | 38         | 26  | 75,0              | 78   | 2  | 2         | 0  | 0              | 54,7          |
| 11 | Termez filiali       | 71   | 40         | 25  | 64,8              | 46   | 0  | 0         | 0  | 0              | 52,4          |
| 12 | Namangan filiali     | 52   | 40         | 25  | 51,9              | 27   | 2  | 2         | 0  | 0              | 44,0          |
|    | <b>Jami</b>          | <b>516</b>   |            | <b>162</b>  |                   | <b>354</b>                                   |  |           |  |                | <b>-</b>      |