

"Trastbank" XAB faoliyati yuzasidan O'zbekiston Respublikasi Prezidenti virtual qabulxonasiga, Vazirlar Mahkamasiga, vazirlik va idoralarga , Markaziy bankka hamda to'g'ridan - to'g'ri kelgan murojaatlar tahlili bo'yicha BXOlar reytingi

31.12.2024 yil holatiga

№	"Trastbank" XAB bank xizmatlari offislari nomari	Jami murojaat (Har oyda bitta filialga 1 dona murojaat limit) 11 oy = 11 ta		Yuqori turuvchi idoralar orqali kelgan murojaatlaratnap		To'g'ridan to'g'ri kelgan murojaatlar	Ko'rib chiqish muddati o'tgan murojaatlar (jami baldan ayriladi)		takroriy murojaatlar (jami baldan ayriladi)		Bank reytingi
		soni	ball	soni	ball		soni	ball (*1)	soni	ball (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100- (7/5*100)		1	1*8	0.5	0,5*10	(4+6)/2-9-11
1	Raqamli BXO	7	100	1	85.7	6	0	0	1	0.5	92.4
2	Farg'ona BXO	34	100	9	73.5	25	0	0	1	0.5	86.3
3	Toshkent BXO	24	100	8	66.7	16	0	0	0	0	83.3
4	Andijon BXO	18	100	6	66.7	12	0	0	1	0.5	82.8
5	Bektemir BXO	47	100	16	66.0	31	0	0	3	1.5	81.5
6	Samarqand BXO	46	100	16	65.2	30	0	0	4	2	80.6
7	Buxoro BXO	28	100	11	60.7	17	0	0	2	1	79.4
8	Amaliyot boshqarmasi	85	100	31	63.5	54	0	0	5	2.5	79.3
9	Qarshi BXO	50	100	21	58.0	29	0	0	0	0	79.0
10	Yakkasaroy BXO	34	100	13	61.8	21	0	0	8	4	76.9
11	Namangan BXO	38	100	17	55.3	21	0	0	3	1.5	76.1
12	Jizzax BXO	64	100	29	54.7	35	0	0	5	2.5	74.8
13	Termiz BXO	67	100	33	50.7	34	0	0	3	1.5	73.9
14	Bosh bank	202	100	61	69.8	141	0	0	23	11.5	73.4
15	Darxon BXO	123	100	62	49.6	61	0	0	9	4.5	70.3
	Jami	867		334		533					-

100-80
80-60
60-40

