

Rating assessment in the context of branches of PJSB "Trustbank" on the basis of applications received to the virtual reception offices of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Central Bank of the Republic of Uzbekistan, as well as to the bank

на 01.11.2020 года

| №  | Branch names      | Total appeals |            | Appeals received from higher authorities |               | Appeal received directly | Overdue appeals |           | Repeated appeals |             | Branch Ratings |
|----|-------------------|---------------|------------|--|---------------|--------------------------|-----------------|-----------|------------------|-------------|----------------|
|    |                   | amount        | mark       | amount                                   | mark          |                          | amount          | mark (*1) | amount           | mark (*0,5) |                |
| 1  | 2                 | 3             | 4          | 5  | 6             | 7                        | 8               | 9         | 10               | 11          | 12             |
|    |                   | 5+7           | 10ma/5*100 |  | 100-(7/5*100) |                          | 1               | 1*8       | 0,5              | 0,5*10      | (4+6)/2-9-11   |
| 1  | Andijan Branch    | 35            | 100        | 8  | 77,1          | 27                       | 0               | 0         | 0                | 0           | 88,6           |
| 2  | Bank head office  | 25            | 100        | 6  | 76,0          | 19                       | 0               | 0         | 0                | 0           | 88,0           |
| 3  | Fergana branch    | 20            | 100        | 5  | 75,0          | 15                       | 0               | 0         | 0                | 0           | 87,5           |
| 4  | Karshi branch     | 51            | 91         | 11                                       | 78,4          | 40                       | 0               | 0         | 0                | 0           | 84,7           |
| 5  | Tashkent Branch   | 30            | 100        | 10                                       | 66,7          | 20                       | 0               | 0         | 0                | 0           | 83,3           |
| 6  | Yakkasaray branch | 22            | 100        | 8  | 63,6          | 14                       | 0               | 0         | 0                | 0           | 81,8           |
| 7  | Samarkand branch  | 27            | 100        | 10                                       | 63,0          | 17                       | 0               | 0         | 0                | 0           | 81,5           |
| 8  | Darkhan branch    | 25            | 100        | 10                                       | 60,0          | 15                       | 0               | 0         | 0                | 0           | 80,0           |
| 9  | Jizzakh branch    | 54            | 56         | 18                                       | 66,7          | 36                       | 0               | 0         | 0                | 0           | 61,1           |
| 10 | Operating Branch  | 104           | 38         | 26                                       | 75,0          | 78                       | 2               | 2         | 0                | 0           | 54,7           |
| 11 | Termez Branch     | 71            | 40         | 25                                       | 64,8          | 46                       | 0               | 0         | 0                | 0           | 52,4           |
| 12 | Namangan Branch   | 52            | 40         | 25                                       | 51,9          | 27                       | 2               | 2         | 0                | 0           | 44,0           |
|    | <b>Total</b>      | <b>516</b>    |            | <b>162</b>                               |               | <b>354</b>               |                 |           |                  |             | -              |