

**"Trastbank" XAB faoliyati yuzasidan O'zbekiston Respublikasi Prezidenti virtual qabulxonasiga, Vazirlar Mahkamasiga, vazirlik va idoralarga hamda Markaziy bankka hamda to'g'ridan - to'g'ri kelgan murojaatlar tahlili bo'yicha filiallar reytingi**

01.12.2020 yil holatiga

№	Bank nomi	Jami murojaat (Har oyda bitta filialga 1 dona murojaat limit) 10 oy = 10 ta bal berish 100 dan oshirilmaydi		Yuqori turuvchi idoralar orqali kelgan murojaatlar		To'g'ridan to'g'ri kelgan muroja-atlar	Ko'rib chiqish muddati o'tgan murojaatlar (jami balidan ayriladi)		takroriy murojaatlar (jami balidan ayriladi)		Bank reytingi
		soni	ball	soni	ball		soni	ball (*1)	soni	ball (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100- (7/5*100)		1	1*8	0,5	0,5*10	(4+6)/2-9-11
1	Farg'ona filiali	20	100	5	<b>75,0</b>	15	0	<b>0</b>	0	<b>0</b>	<b>87,5</b>
2	Andijon filiali	38	100	10	<b>73,7</b>	28	0	<b>0</b>	0	<b>0</b>	<b>86,8</b>
3	Bosh bank	34	100	10	<b>70,6</b>	24	0	<b>0</b>	0	<b>0</b>	<b>85,3</b>
4	Qarshi filiali	54	92	12	<b>77,8</b>	42	0	<b>0</b>	0	<b>0</b>	<b>84,7</b>
5	Yakkasaroy filiali	22	100	8	<b>63,6</b>	14	0	<b>0</b>	0	<b>0</b>	<b>81,8</b>
6	Darxon filiali	25	100	10	<b>60,0</b>	15	0	<b>0</b>	0	<b>0</b>	<b>80,0</b>
7	Toshkent filiali	35	85	13	<b>62,9</b>	22	0	<b>0</b>	0	<b>0</b>	<b>73,7</b>
8	Samarqand filiali	37	79	14	<b>62,2</b>	23	0	<b>0</b>	0	<b>0</b>	<b>70,4</b>
9	Amaliyot boshqarmasi	110	42	26	<b>76,4</b>	84	2	<b>2</b>	0	<b>0</b>	<b>57,3</b>
10	Jizzax filiali	68	48	23	<b>66,2</b>	45	0	<b>0</b>	0	<b>0</b>	<b>57,0</b>
11	Termez filiali	79	38	29	<b>63,3</b>	50	0	<b>0</b>	0	<b>0</b>	<b>50,6</b>
12	Namangan filiali	55	37	27	<b>50,9</b>	28	2	<b>2</b>	0	<b>0</b>	<b>42,0</b>
	<b>Jami</b>	<b>577</b>		<b>187</b>		<b>390</b>					<b>-</b>